

Dear guests,

It is our pleasure to have you as our guest in the Hotel Amir. Following you will find important information for your stay in our house.

Arrival and departure

Check-in time is 2 p.m. and check-out time is 11 a.m.

Breakfast, lunch and dinner time

We serve Central Asian and European food. Vegetarian meals are available on request. Lunch and/or dinner can be served if you order it from the reception desk.

Breakfast is from 7 a.m. to 10.30 a.m.

Lunch is from 12 a.m. to 2 p.m.

Dinner is from 6 p.m. to 9 p.m.

Room service

Room service is available from 7 am to 11 pm. Just place your order at the reception.

In case you do not want to be disturbed, please hang the sign “Do not disturb” on the handle of your room door. The sign is in your room.

Laundry service

All laundry handed in by 6 p.m., you will get back washed and ironed the following day by 7 a.m. The laundry bag with the tariff list you can find at the top on the right in the wardrobe in your room.

Phone

When you like to make a phone call, please contact reception. International calls you can make through the IP-Telephone.

Internet

You can use Internet in our Internet & Information Corner. Please, contact the Reception.

You can use WI FI in each room, it is even possible to use in the outside.

Password: kgkarakol2006

Information Corner

At the first floor of our hotel you can find an Information Corner where we have placed useful information about the region, the possibilities of short trips, restaurants, cultural events etc. Here you will also find the weather forecast, maps of Karakol and Issyk-Kul region and other material of interest to tourists.

Kiosk

There is a kiosk at the reception board at the first floor of our hotel. Here you can buy the postcards with the views of Kyrgyzstan, postage stamps (we can send your letters and postcards for you), maps of Kyrgyzstan and Issyk-Kul region. Such small but useful things as tooth paste, tooth brush, shampoo can be bought here as well.

Emergency exit

In your room you can find a plan of the building with the emergency exits and the emergency handles. In case of fire please pull the emergency handle in the corridor and follow the staff's instruction.

Non-smoking

In the Hotel Amir you are in a non-smoking area. You may smoke on the balcony on the first and second floor of the building.

Heating

The heating in your room you can regulate yourself. We kindly ask you to close the window when you are leaving the room and the heater is on. Also we can offer additional heating in the room.

Environmental care

For us at the Hotel Amir it is important that we work to protect the environment. That's why we would appreciate it if you could put your towels on the floor in the morning if you would like them washed. If your towels are hung up we will assume that they don't have to be changed.

Water

We apologize for the bad quality of running water. For your convenience there is mineral water in your room for drinking and teeth cleaning. To get more mineral water, please, ask the reception.

Personal things, money, valuables

To be on the safe side please do not leave your most valuable personal things and money in the room. You can apply to the receptionist to keep them in our hotel safe.

If you have any questions do not hesitate and contact the reception.

From 7 a.m. to 11 p.m. we are at your disposal.

We wish you happy hours and unforgettable moments in the Hotel Amir in Karakol.